



UNDER SECRETARY OF DEFENSE
1100 DEFENSE PENTAGON
WASHINGTON, DC 20301-1100



June 4, 1997

MEMORANDUM FOR UNDER SECRETARIES OF DEFENSE
DIRECTOR, DEFENSE RESEARCH AND ENGINEERING
ASSISTANT SECRETARIES OF DEFENSE
GENERAL COUNSEL OF THE DEPARTMENT OF DEFENSE
INSPECTOR GENERAL OF THE DEPARTMENT OF DEFENSE
DIRECTOR, OPERATIONAL TEST AND EVALUATION
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INFO COPY: SECRETARIES OF THE MILITARY DEPARTMENTS
CHAIRMAN OF THE JOINT CHIEFS OF STAFF

SUBJECT: Management Reform Memorandum #6 -- Streamlining and Simplifying Member-
arranged Movement of Household Goods

The Department's current system for moving household goods is burdened by excessive regulation and plagued by poor performance. The Department's current regulations and procedures for member-arranged movement of household goods contain considerable impediments. Removing those impediments would lower overall costs to the government and dramatically improve service-member quality of life.

In conjunction with the Secretary's efforts to undertake a revolution in business practices, I am asking the Commander-in-Chief of the U.S. Transportation Command, in coordination with the Assistant Deputy Under Secretary (Transportation Policy), to develop and implement a plan that would streamline and simplify policies and procedures for the management of member-arranged movement of household goods by service personnel. The plan should include business process changes that could be implemented immediately, as well as any long-term changes that may require legislation.

I have asked that his plan be submitted to the Secretary by July 1. Your cooperation in supporting the development of this coordinated plan will be appreciated.

In approximately two weeks from the date of this memorandum, I will ask the Assistant Deputy Under Secretary (Transportation Policy) to arrange a meeting for me with all interested parties to determine how this effort is proceeding.


John I. Hamre